



1689 West 7th Avenue
Vancouver BC V6J 1S4

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Dear Sir/Madam,

Thank you for your patience during the current pandemic. Many of our normal activities have been altered to ensure the safety and health of all, including how we provide dental care as well. Your health is our paramount concern. We not only meet but also exceed the infection control recommendations of the College of Dental Surgeons of British Columbia (CDSBC), British Columbia Dental Association (BCDA), WorkSafe B.C., and the British Columbia Centre for Disease Control (BC-CDC). Listed below is a summary of some of the changes you will encounter upon your visit to our office:

- **Practice Personnel Screening** – All of our team confirm their temperature and health status daily before reporting for work.
- **Social Distancing** – Appointment times have been extended to help maintain social distancing from other patients. Despite our best efforts to stay on time, there may be times where we run behind as the result of maintaining social distancing between patients as well as rigorous COVID sterilization protocols. We hope you will be flexible with us and we apologize in advance for any inconveniences.
- **Pre-Screening** – Medical Information and COVID-19 specific questions are to be addressed prior to your appointment either by telephone or email.
- **Virtual Lobby** – Please come to your appointment wearing a mask and call the front desk (604-732-1383), or knock on our office front door at the time of your arrival and we will confirm if the waiting room has been prepared so that you may enter the office.
- **Screening** – Upon entry to our office you will be asked to sign a Covid19 information consent form and your temperature will be taken. If your temperature is elevated you will need medical confirmation of your health status before examination or treatment. We may have to reschedule your appointment.
- **Mouth rinse** – Once seated in one of our disinfected operatories, you will be given a mouth rinse of 1% peroxide.





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- **Post-Appointment** – Patients are to sanitize their hands upon the completion of their appointment. Please proceed straight home and avoid physical contact with anyone. Please launder your clothes and clean all surfaces you touched upon arrival to your home. Please follow any additional post-operative instructions we may have provided. Call us if you have any questions or concerns.

These safety measures will continue to evolve to ensure your health is protected. Please contact our office if you have any questions. We strive to provide you with the best possible care.

Warm Regards,

Dr. Patrick W.T. Lok – BSC, DDS